



# Cancer & Specified Disease Claims Checklist

## Information to Identify Your Policy

Policy number  
Policyholder's name  
Policyholder's date of birth  
Policyholder's address

## Claim Details & Documentation

Patient or Claimant name  
Attending Physician Statement  
Pathology report with initial diagnosis (*if no surgery or biopsy was performed, submit medical imaging and lab work confirming diagnosis*)  
Pathology and operative report for any surgery following initial diagnosis, including a surgeon's or physician's bill with procedure codes and charges (to obtain this information, please contact the physician's office, not the hospital billing office)  
Radiation - Itemized bills showing the procedure codes/full charge description and actual charges

Chemotherapy - Itemized billing statement or receipt showing the drug name and/or procedure code and actual charges (*please note: some policies may also require an Explanation of Benefits from the primary insurance carrier*)  
Transportation - List of specific dates traveled and round-trip mileage for dates; for airline, bus, or train travel, please provide the receipt of itinerary with travel dates and costs  
Lodging - itemized bill/itinerary with dates of lodging and costs

## File Your Claim Quicker Using MyBenefits

1. Visit [standard.com/ahl/mybenefits](http://standard.com/ahl/mybenefits) to register your MyBenefits account and log in.
2. With multiple payment options available, choose how you will receive your benefits.
3. Click 'File a Claim' to begin. Our system will guide you through each step along the way.
4. Securely upload supporting documents by scanning or attaching stored files.
5. Submit your completed claim.

## Other Ways to File a Claim

**Fax claim submissions:** 1.866.428.2516

**Mail:**  
American Heritage Life Insurance Company  
4920 San Pablo Road South, Suite 200C  
Jacksonville FL 32224-6687

**For coverage issued in New York**

**Fax claim submissions:** 1.866.427.3623

**Mail:**  
The Standard Service Center  
PO Box 331429  
Atlantic Beach FL 32223

Underwritten by: **American Heritage Life Insurance Company**

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